



HAGEMEYER[®]
NORTH AMERICA

So that we can service our customer in the best way possible, please review the Supplier Quality Clauses below. Your acceptance of the Hagemeyer North America purchase order indicates your acceptance to the following requirements. Should you have any questions, please address with your salesperson prior to order acceptance.

SUPPLIER QUALITY CLAUSES

Every order must comply and be agreed upon with the following requirements and all stated requirements on the purchase order.

- Supplier will notify Hagemeyer North America of any nonconformance's, discrepancies and late deliveries immediately.
- Supplier to submit Certificate of Conformance with each shipment.
- Supplier must advise Hagemeyer North America of arrangements for approval or disposition of the nonconformance.
- Supplier to notify Hagemeyer North America of any and all changes in ownership, product/processes and their definition and obtain approval where required.
- Supplier to allow right of access by Hagemeyer North America, their customer, and regulatory authorities to all facilities involved in the order and to all applicable records (certification of conformity, airworthiness certificates, test reports, statistical records, as stated).
- Supplier to maintain all records for the life of the Boeing 787 program, which includes legibility, readily identifiable and retrievable, identification, storage, protection (unless otherwise specified in the purchase order) including disposition.
- In the event the supplier sends in discrepant material or items they are immediately notified and will be required to submit a root cause and corrective action to Hagemeyer North America (Form QF-807), Nonconformance/Corrective Action Request. The reports are time sensitive and expected to be submitted within 10 business days. In the event the supplier cannot meet the required date, a request for extension must be submitted with an explanation. Supplier understands they may be suspended for any further business pending corrective action submission and approval.
- A re-evaluation of your facility may be required if one of 10 shipments is rejected.
- A suspension of your services or product being provided may occur if discrepant shipments continue (especially the same issue-minor or major).
- Additional Requirements-

SUPPLIER ACCEPTANCE OF THE PURCHASE ORDER IMPLIES ACCEPTANCE TO THE PRECEEDING REQUIREMENTS



Hagemeyer North America's
Site X6 is proud to be AS9120
and ISO 9001 Certified